

















Rules and recommendations

Customer Service Center

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Rules and recommendations for the visit

-  • You must be at the meeting point 10 minutes before the start of the visit.
-  • Show your entrance ticket to the accompanying expert. It is not necessary to have a printed ticket: it may be shown on any mobile device.
-  • To enter the cathedral it is obligatory to wear a mask covering the nose and mouth.
-  • Disinfect hands.
-  • Each visitor will be subjected to a body temperature check using suitable thermometric instruments.
-  • It is suggested to wear comfortable footwear for the visit and in the hot months to hydrate and cover your head.
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 • Due to the characteristics and difficulty of the tour, and for safety reasons, the visit is limited to people older than 10 years old and who do not suffer cardio respiratory diseases, vertigo or whose mobility is not limited due to age or health reasons (minimum 1 adult for every 2 children under 18). If visitors are older than 70, they must sign the document that will be handed in to them, assuming the responsibilities that may arise from any incident during their visit.
-  • For reasons of conservation of the heritage, the visitor must commit to correct behaviour and respect for the Monument. The integrity of all ornamental and architectural elements will be scrupulously respected.
-  • The instructions of the accompanying technician will be followed at all times.
-  • The use of cameras for exclusively personal purposes is allowed. For the visitors' safety and convenience, the use of a tripod is not allowed, except with prior authorization.
-  • In order to guarantee the best visit experience, use of the mobile phone is not advisable along the way. Visitors, in every case, must activate the silent mode.
- Once the voucher has been purchased, no return or change of the date of the visit is allowed.
-  • In case of inclement weather that prevents adequate enjoyment during the tour, the visit will be postponed to another date agreed by both parties.
-  • Any questions you have during the processing of your reservation call us at 0034 954214971 / 0034 682 001 309 or send us an email to reservaspatriimonio@catedraldesevilla.es

